

## 2009 Independence Day Holiday Closure

In observance of the upcoming holiday, all Esoterix facilities will be closed:

- Independence Day (Saturday, July 4<sup>th</sup>)

Federal Express, DHL, and other ground couriers will not provide their daily services including deliveries on Saturday, July 4<sup>th</sup>.

- **Specimens shipped on Friday, July 3<sup>rd</sup> will not be received until Monday, July 6<sup>th</sup>.**
- **Please do not ship specimens on Saturday, July 4<sup>th</sup>.**

Esoterix facilities will be open on Friday, July 3<sup>rd</sup> to receive and process samples shipped on Thursday, July 2<sup>nd</sup>. See specific shipping instructions for Esoterix services below.

### Laboratory Services

- Non-critical frozen specimens collected Friday, July 3<sup>rd</sup> must be held by the client for shipment the following Monday, July 6<sup>th</sup>.
- At client discretion critical frozen specimens may be shipped on Friday, July 3<sup>rd</sup> but must include at least 15 pounds dry ice. Shipping post holiday is preferred as specimens will not be received until Monday, July 6<sup>th</sup>.
- Room temperature specimens shipped on Friday, July 3<sup>rd</sup> may require special consideration such as cold/cool packs. Shipping post holiday is preferred as specimens will not be received until Monday, July 6<sup>th</sup>. However, please contact Client Services for details.

### Clinical Trials Services

- Please do not schedule patients with visits requiring frozen\*, room temperature, or refrigerated samples on:
  - Friday, July 3<sup>rd</sup>
  - Saturday, July 4<sup>th</sup> (Independence Day)

*\*Instead, please HOLD frozen samples in your site's freezer and ship specimens on the following Monday, July 6<sup>th</sup> following normal procedures.*

For questions, please contact the appropriate Client Services department:

- Laboratory Services 800-444-9111 (Option 1)
- Clinical Trials Services 877-788-8861

Have a Safe and Happy Holiday!